

# COMMUNITY HEALTH NAVIGATOR FORUM

**MONDAY 24/10/2022 9AM - 2PM**

*Patient navigation is pivotal to helping patients connect with services they need in Australia's complex...health care system.*

- Consumers Health Forum 2022

Join us in celebrating our partner organisations and their ongoing commitment to improving health equity by supporting access to their services and to ensuring the community has equitable access to high-quality, patient-centred care.

The Community Health Navigator Forum will showcase exciting initiatives happening locally and globally that highlight the importance of Community Health Navigators, including two international presentations on perspectives from New Zealand and the United States of America.

**NEW LOCATION**

## REGISTRATION

Join in-person: UNSW Kensington Campus, John Niland Scientia Building, Tyree Room.

Join virtually: Virtual registration has now closed. If you would like to register to attend virtually, please email your details to Janelle Farmer, Administrator and Communication Officer, UNSW, at [j.farmer@unsw.edu.au](mailto:j.farmer@unsw.edu.au)



A partnership event by Sydney Local Health District, Central and Eastern Sydney Primary Health Network, and the Centre for Primary Health Care and Equity, University of New South Wales, Sydney

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9.00am	<b>Forum Opening - Master of Ceremonies</b> Associate Professor Fiona Haigh, Director, Health Equity Research and Development Unit, Sydney Local Health District (SLHD), University of New South Wales (UNSW)
9.05 - 9.10am	<b>Welcome to Country</b> Uncle Allan Murray, Metropolitan Local Aboriginal Land Council
9.10 - 9.20am	<b>Welcome Address</b> Ms Dianna Jagers, Acting Executive Director Clinical Services Integration and Population Health, SLHD
9.20 - 9.40am	<b>Case for investing in Community Health Worker Navigation programs</b> Professor Mark Harris, Executive Director, Centre for Primary Health Care and Equity (CPHCE), UNSW
9.40 - 10.20am	<b>Current Landscape of Community Health Navigators: Overseas perspectives</b>  <b>Keynote 1: 10 years of Health Navigators in Primary Health Care in New Zealand</b> Dr Fiona Doolan-Noble, Senior Research Fellow, Department of General Practice and Rural Health, University of Otago Dunedin, New Zealand. Ms Danielle Dawson, Senior Lay Health Navigator, West Coast Primary Health Organisation, New Zealand.  <b>Keynote 2: El So Community Health Worker Training Centre, California United States of America</b> Mr Alex Fajardo, Executive Director, El Sol Neighbourhood Educational Centre Southern California, USA
10.20 - 10.40am	<b>Break</b>

## Highlighting current and new models

*A series of short presentations showcasing current and new programs and models that aim to increase access to health services.*

## Highlighting current models: Presentations from Sydney Local Health District

10.40 - 11.15am

- Aboriginal Health Workers: Anna McGowan, Aboriginal Workforce Consultant
- Cultural Support Workers: Barbara Luisi, Director, Diversity Programs & Strategy Hub, Population Health, Manager, Multicultural HIV & Hepatitis Service
- Waterloo Navigation Programs: Erin Miller, Manager Priority Populations and Places, Clinical Services Integration
- The XTend Program: Nicola Swann, Team Leader, Planned Care, Aged Health, Chronic Care and Rehabilitation
- Mental Health Peer Workers: Jemima Isbester, Senior Peer Worker, Mental Health

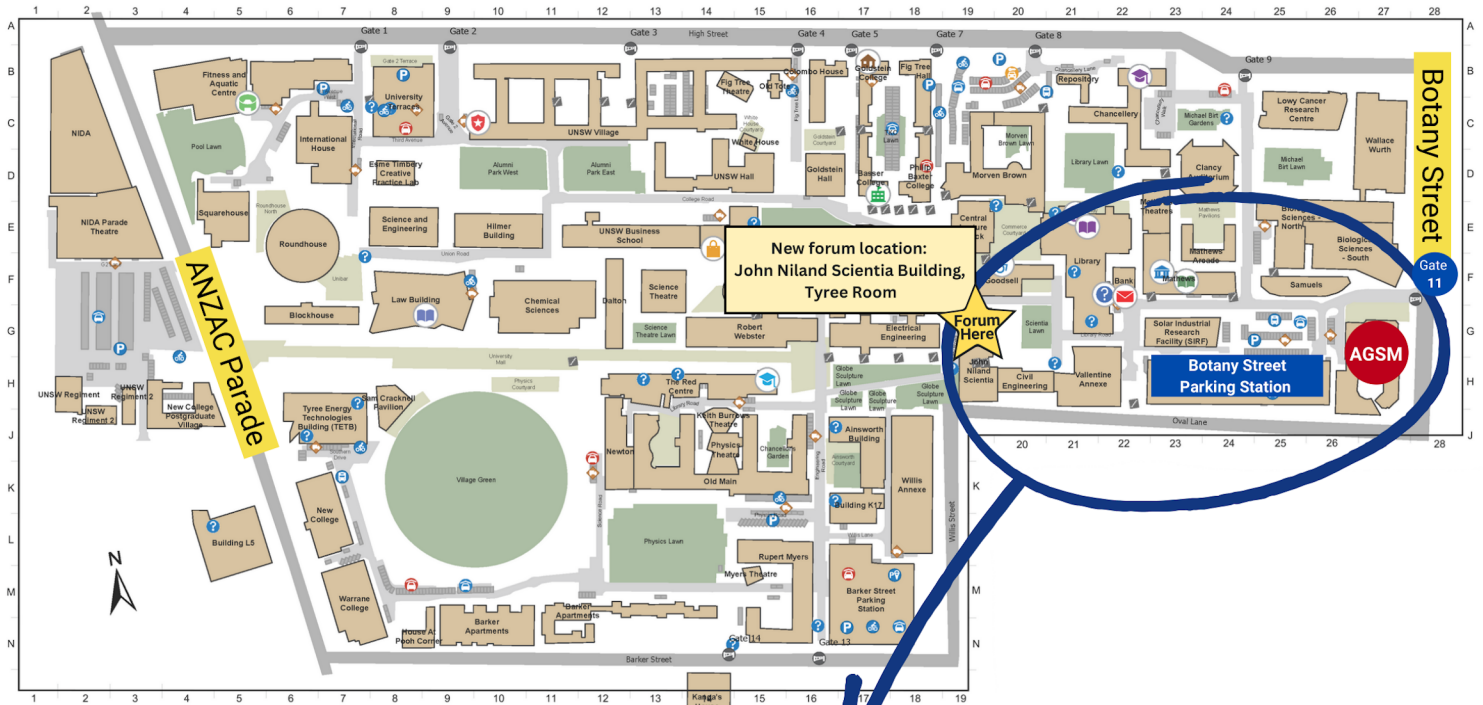
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11.15 - 11.30am	<p><b>Highlighting new models: Community Health Navigators in General Practice</b> Sabuj Kanti Mistry, Scientia P.h.D. Scholar , CPHCE, UNSW; Senior Research Fellow , JPG School of Public Health, BRAC University, Bangladesh</p> <p><b>Highlighting new models: Community Health Navigators on Discharge from Hospital</b> Professor Mark Harris, Executive Director, CPHCE, UNSW</p>
11.30 - 12.50pm	<p><b>The future of Community Health Navigators</b> Facilitated by Dr Ben Harris-Roxas, Senior Lecturer, School of Population Health, UNSW</p> <p><i>A round-table session to discuss the different Community Health Navigator roles, models, and landscape; and learning form where we are now and identifying future goals and proposed actions.</i></p> <ul style="list-style-type: none"><li>• Ms Nathalie Hansen, Chief Executive Officer, Central and Eastern Sydney Primary Health Network</li><li>• Professor Mark Harris, Executive Director, CPHCE, UNSW</li><li>• Ms Lisa Woodland Director Priority Populations and NSW Multicultural Health Communication Service, South Eastern Sydney Local Health District</li><li>• Dr Anthony Brown, Executive Director, Health Consumers New South Wales</li><li>• Sabuj Kanti Mistry, Scientia P.h.D. Scholar , CPHCE, UNSW; Senior Research Fellow , JPG School of Public Health, BRAC University, Bangladesh</li><li>• Ms Vanessa Lu, Community Health Navigator</li><li>• Anna McGowan, Aboriginal Workforce Consultant, SLHD</li><li>• Jemima Isbester, Senior Peer Worker, Mental Health, SLHD</li><li>• Barbara Luisi, Director, Diversity Programs &amp; Strategy Hub, Population Health, Manager, Multicultural HIV &amp; Hepatitis Service, SLHD</li><li>• Erin Miller, Manager Priority Populations and Places, Clinical Services Integration, SLHD</li><li>• Nicola Swann, Team Leader, Planned Care, Aged Health, Chronic Care and Rehabilitation, SLHD</li></ul>
12.50 - 1.00pm	<p><b>Forum Close - Master of Ceremonies</b> Associate Professor Fiona Haigh, Director, Health Equity Research and Development Unit, SLHD, UNSW</p>
1.00 - 2.00pm	<p><b>Break</b> Lunch will be provided</p> <p>We hope to have Community of Practice representatives joining for lunch from across Australia: Sara Javanparast (South Australia), Sumit Kane (Victoria), and more to come...</p>

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## UNSW KENSINGTON CAMPUS MAP: JOHN NILAND SCIENTIA BUILDING, TYREE ROOM



ONLINE MAP