

Develop inspiring environments and high functioning, seamless systems



Impact Pathway 5

With user experience and trust as key design principles, we will ensure our core processes and operations are simple and fit for future needs, we will harness AI and emerging technologies to enhance our work, invest in infrastructure, and create vibrant, connected community spaces that inspire creativity.

Impact Pathway 5.1

Redesign our core end to end processes and the operations that support them to meet future needs.

Objective Description

We will streamline our systems and processes, clarifying roles and responsibilities to unlock efficiencies, putting trust at the centre. Through a rigorous review, we will align our operations with on the ground realities, prioritising simplicity, agility, and seamless collaboration. Our vision is to establish end-to-end processes that eliminate unnecessary complexity, minimise handoffs, and amplify productivity. They will engender trust in the university from staff and the community. Ultimately, our redesigned core processes and consolidated IT systems will enable us to adapt to changing circumstances and meet UNSW's emerging needs.

Impact Pathway 5.2

Harness AI, data and emerging technology to free up time, enhance collaboration and enrich learning and teaching.

Objective Description

AI, data and technology are revolutionizing the way we learn, the way we teach, the way we research, and the way we work. We will work with industry partners to enhance our AI-enabled offerings, ensuring staff and students benefit from expertise and resources that align with industry best practices while also leading in how to do so informed by ethics and privacy. We will put approaches in place that improve both the flexibility and rigour with which we evaluate, innovate and integrate emerging technology.

Flagship Initiatives

AI Investment: Bring together our institutional expertise to revolutionise higher education – education, research and ways of working

Impact Pathway 5.3

Invest in future-focused, integrated physical and digital infrastructure.

Objective Description

Our dual focus on strategic initiatives and infrastructure investments ensures a future-ready environment.

We'll prioritise long-term investments in integrated systems, technology support for individual effectiveness, smart buildings, and digital platforms, delivering a unified, human-centric solution that enhances productivity and seamlessly supports the UNSW community.

In the shorter term, our initiatives will focus on reducing system complexity and maintaining investment in appropriate cybersecurity technology and practices.

Flagship Initiatives (shared with 5.4)

Campus master plan: Strategic and significant investment in our campuses and physical environment

Impact Pathway 5.4

Create environments that are open and connected to our community, inspiring and delighting.

Objective Description

Our plans for our physical environments are ambitious. We want all our spaces – campuses in NSW and the ACT through to our overseas places - to celebrate our unmistakable UNSW character and spirit. Our staff, students and community will be motivated, inspired and delighted by the experience of being in a UNSW environment. They will celebrate and reflect our proud Indigenous history and culture alongside the diversity of our community

Flagship Initiatives (shared with 5.3)

Campus master plan: Strategic and significant investment in our campuses and physical environment



Scan me to share your thoughts on Impact Pathway 5!

This content is draft for feedback. None of the initiatives are confirmed and the purpose of Strategy Expo is to test the ideas.