



Australia's
Global
University



Refugee women:
Key to the
Global Compact
on Refugees



UNSW
Forced Migration
Research Network

Session 9: Conflict resolution and Security Council Resolution 1325

Refugee women in leadership:
Power through participation

Conflict resolution

How can women help resolve conflict in their families and communities?



Conflict resolution

What skills do we need to learn to help us resolve conflicts?



Causes of conflict

- Bad communication
- Power imbalances caused by class or age differences, sexism or racism
- Lack of information
- Insensitivity
- Different viewpoints
- Lack of time to deal with an issue

What causes conflict in...

- The family?
- The community?
- The camp or settlement?
- The world?



Conflict resolution skills

- Good listening skills
- Good communication
- Trying to understand both sides of an argument
- Being fair and unbiased
- Being willing to speak the truth
- Being assertive not aggressive
- Others?